
P R E S S R E L E A S E



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FOR IMMEDIATE RELEASE

ANNUAL ANALYSIS SHOWS OUTCOMES-BASED PROVIDERS DIRECTLY IMPACT CLAIM CLOSURE RATES

Lakeland, Florida (October 5, 2011) – Bunch & Associates LLC (hereafter “Bunch”) recently released results from an annual analysis of CONNECT™, its national outcomes-based provider solution.

CONNECT™, Bunch’s robust validation tool, carves out best-in-class work comp providers who consistently demonstrate superior outcomes in quality of care, service expediency and cost containment. To identify these top-performing medical practitioners, CONNECT™ systematically profiles all providers in its database and ranks them according to clinical and financial metrics.

Using leading indicators and key performance metrics, an analysis of claims shows CONNECT™ providers have a dramatic impact on claim closure rates when utilized at the onset of a claim. A synopsis of the critical data elements for CONNECT™ primary care and specialist providers compared to non-CONNECT™ primary care and specialist providers follows:

- CONNECT™ providers significantly outperformed non-CONNECT™ providers in every category of the report.
- CONNECT™ providers had shorter durations of medical care and fewer out of work days.
- CONNECT™ providers rendered fewer services.
- CONNECT™ providers had sizable reductions in administrative, medical and total incurred claim costs.
- The analysis also indicated faster claim closure rates yielding quicker return-to-work outcomes.

With CONNECT™, the strategic focus is on delivering high-value care through the utilization of top-rated clinicians who have proven quality outcomes and understand the importance of employer-specific communication protocols in achieving optimal return-to-work results. Additionally, CONNECT™ enhances medical management workflows by ensuring the right provider is accessed at the right time. CONNECT™ integrates seamlessly with an employer’s PPO and specialty network alignments to increase savings and minimize medical costs and network disruptions. Real-time access to CONNECT™ providers, using Bunch’s online directory and network management tools, places the best occupational primary care physicians and specialists in the hands of the adjuster, the employer and the nurse case manager to facilitate direction of care and provider channeling.

CONNECT™ regularly monitors and re-evaluates providers on a variety of outcome metrics, including frequency and duration of medical treatment for specific injury types, demographics and ongoing feedback. CONNECT™ uses web-based survey tools to create nurse, adjuster and physician feedback loops to ensure quality, accountability and the highest levels of care. Moreover, CONNECT™ captures accurate, complete and actionable results in its data repository.

For a complete summary with the quantitative metrics of each category, please email: bunchinfo@bunchcare.com.

About Bunch & Associates:

Bunch is the nation’s premiere managed care organization offering its proven, outcomes-based provider solution across the country. Distributing provider return-to-work outcomes to all stakeholders early in the life of the claim process has been proven to yield a significant impact on loss costs. By integrating clinical core competencies, innovative systems and customized service delivery models, Bunch offers a multifaceted, holistic and cost-effective approach to accessing the best medical services possible. To learn more about Bunch and its services, please visit www.bunchcare.com.

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