

---

# P R E S S   R E L E A S E

---



Bunch & Associates, Inc.  
3500 Reynolds Road  
Lakeland, Florida 33803  
(863) 669-0861  
[www.bunchcare.com](http://www.bunchcare.com)

FOR IMMEDIATE RELEASE

## UTILIZATION REVIEW NURSE UNCOVERS POTENTIAL PROVIDER FRAUD IN MASSACHUSETTS

Lakeland, Florida  
October 25, 2010

A nurse from Bunch & Associates (hereafter “Bunch”), a leading medical management company, is credited with uncovering fraudulent provider practices in Massachusetts. While completing a comprehensive utilization review for an injured worker, Bunch’s nurse noticed recommended physical therapy services were not being provided by a licensed physical therapist as required by the Massachusetts Department of Industrial Accidents. When contacted about the discrepancy, a representative from the medical facility described the service provider as “no longer actively practicing medicine.” The nurse, recognizing the service provider and facility were not in compliance with jurisdictional guidelines, suspected something more. Investigating further, she discovered the service provider’s medical license had been revoked in Massachusetts, New York and Connecticut, and that he had been previously sentenced to prison for illegal prescription practices. Moreover, the provider had been indicted on multiple counts of Medicare fraud.

Bunch filed complaints against the service provider and the facility with the Massachusetts Department of Industrial Accidents, Health Care Services Board. On September 25, 2010, a hearing was conducted and the board identified a pattern of abuse involving overutilization of procedures and other inappropriate medical treatment. Their cases have been turned over to the Board of Registration in Medicine for action and the Office of Attorney General for prosecution of allegations involving licensure and medical treatment issues.

“Bunch nurses are highly-skilled patient advocates who take their utilization responsibilities very seriously,” said MC Olson, Bunch’s senior vice president of managed care. “Our nurses consistently go above and beyond expectations, making sure that every injured employee receives the right care at the right time, and, as this case exemplifies, from the right provider. Because Bunch mandates training and continuing education in areas such as jurisdictional compliance and URAC guidelines, our nurses are equipped to perform utilization reviews and medical case management services that dramatically expedite an injured employee’s recovery and successful return to work.”

### **About Bunch & Associates**

Bunch & Associates, a subsidiary of ISG Holdings, Inc., is a medical management company headquartered in Lakeland, Florida. It offers high-tech, high-touch service delivery with real-time integration between medical bill review and nurse case management. Bunch’s transparent approach to this model results in a dramatic impact on large employers’ loss development curve. Additionally, its multi-disciplinary approach brings claim adjusters, nurse case managers, medical bill review staff and treating physicians together to act as extensions of the employer's risk management department. Successfully implementing this philosophy has yielded superior client retention and new business growth.

Contact:  
Kathy Sergi, President & COO  
Bunch & Associates, Inc.

(863) 669-0861, Extension 1217 (phone)

(863) 669-2017 (fax)

Kathy.Sergi@bunchcare.com

###